

## Wintergreen Resort

<b>Website(s)</b>	www.wintergreenresort.com
<b>Employer Begin Date</b>	12/14/2010
<b>Employer End Date</b>	3/15/2011
<b>Average Work Hours</b>	30+
<b>Frequency of Pay</b>	Every two weeks
<b>Drug Testing</b>	Sometimes
<b>Number of International Staff</b>	80
<b>Housing Available</b>	Available
<b>Housing Type</b>	Apartments
<b>Housing Cost</b>	\$100 per week
<b>How much is deposit</b>	\$300; \$225 is refundable
<b>When is Deposit Due?</b>	Upon Arrival
<b>Deposit Instructions</b>	You must provide cash or travelers checks upon arrival. You will pay this to Human Resources. \$300 housing deposit is required upon arrival. \$225 is refundable upon completion of work contract unless any damage to the housing is found.
<b>Estimated Startup Cost</b>	900.00
<b>Additional Housing Information</b>	Housing is dorm style. It is new housing that is only a few years old. There are 2 people to a room and about 2 rooms to each apartment. All apartments have a kitchen, bathroom, and TV. A common area with a TV and kitchen is also located at the housing. Laundry facilities are on site. Housing is shared to keep rates low and utilities are included in the rental cost. If you leave Wintergreen Resort's employment, you will still be responsible for paying rent until the end of your lease contract. You are locked into your housing lease. If you are fired, you are still responsible for paying rent. You will not receive any deposit money back if you break your housing contract. A Wintergreen housing contract will be given separately to you and explained. You will be required to sign if you choose Wintergreen housing.
<b>Guidelines</b>	Excellent customer service and verbal English skills, as well as a great work ethic.
<b>Employee Benefits</b>	Employees receive free lift tickets, free rental equipment, free use of spa and fitness center, free internet access, and shuttle service to nearby communities for shopping.
<b>Community</b>	Remote Community
<b>Resort Summary</b>	The resort is located in the heart of Central Virginia adjacent to the Blue Ridge Parkway, just 90 minutes from Richmond, VA. and approximately three hours from Washington, D.C. and North Carolina. The resort features four seasons of mountain recreation and many amenities. Exhilarating skiing, snowboarding and snowtubing are popular in winter. An award-winning tennis program and 45 holes of golf are summer activities. A full-service mountaintop spa allows guests to relax. Families enjoy outdoor recreation such as hiking, fly fishing, swimming and mountain biking as well as a variety of enticing dining options.

### Available Positions

Position	(\$)	Wage	Rate	Description	Tips	Bonus	Bonus Description
<b>Rental Shop Clerk</b>	7.25	per hour	Responsible for properly outfitting guests with rental equipment, advising them in their proper use/care and monitoring their return. Assist with lockers, basket room storage, helmets, retrieval of equipment left in public areas and maintaining a clean environment in the rental shop and surrounding areas.	No	No		
<b>Fast Food Worker</b>	7.5	per hour	Ski Food Attendant - Working a variety of on-slope and off-slope outlets, the waitperson provides efficient, friendly and professional service of food and beverage.	No	No		
<b>Children's Ski School Attendant</b>	7.5	per hour	Children's Ski Counselor - Works directly with children ages 2 to 12, assisting with the children's programs and ensuring that their visit to Wintergreen is fun, safe, and educational. Intermediate ski level required.	No	No		
<b>Lift Attendant</b>	7.25	per hour	Teach and assist skiers and snowboarders to safely load and unload from the chairlift. Check tickets. Ensure positive slope experience for each guest by providing friendly, positive, and professional service.	No	No		

<b>Kitchen Staff</b>	8.5	per hour	Cook/Utility/Dishwasher - Assist restaurant kitchen with prep work, cooking, and cleaning.	No	No	
<b>Cashier</b>	7.5	per hour	Sell lift tickets and ski rentals from a ski ticketing station using Microsoft Windows point-of-sale system. Handle large amounts of cash, credit card, and coupon transactions. Reconcile end-of-shift deposit. Provide general resort information to guests. Assist annual staff with office duties as required.	No	No	
<b>Host/Hostess</b>	7.5	per hour	Greet guests in a friendly, professional manner. Seat guests. Take dinner reservations. Assist with cocktail service and with preliminary desk set-up. Assist in dining room table preparations. Provide excellent guest service. Answer phone and ring in to-go orders. Take payment for services. Maintain communication between front and back of house.	No	No	
<b>Waiter/Waitress</b>	2.13	per hour	Provide friendly, efficient, and professional service of food and beverage to all restaurant guests. Secure payment for all food and beverage purchases. Perform all prep and side work related to service. Act as an ambassador for Wintergreen by recommending resort facilities, programs, etc. Exceed the customer's service expectations to prompt a return visit.	Yes	No	+ tips
<b>Busser</b>	5.85	per hour	Clean and reset tables. Provide high standard of hospitable and courteous service.	Yes	No	+tips